Tasks

Use the solution sheet to input your responses for each step of the process. Refer to any relevant information, resources, or guidelines to ensure accuracy.

Complete the following based on your chosen case study:

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| --- | --- | --- |
| **Step** | **Task** | **solution** |
| 1 | Look into the disagreement between Lisa and James and devise a plan to solve it, ensuring the project keeps moving forward without any issues. |  |
| 2 | Your goal is to devise a plan to solve the disagreement in a way that values both team members' views. You can review various conflict resolution models, like forcing, smoothing, compromising, and collaboration. |  |